



## RETAIL & STOCK ASSISTANT

We are looking for a highly organised, logical individual to join our team as a retail & stock assistant. Our retail experience offers visitors from all over the globe an opportunity to learn about a world class product in a world class environment. We pride ourselves on delivering exceptional customer service, tailored to individual customers' needs, in a welcoming and relaxed atmosphere.

### *What about you?*

You will have a proven track record of stock control in a retail environment, an eye for detail and the ability to keep calm under pressure. Prior experience in the tourism or Scotch whisky industry is not necessary but would be an advantage. You will also be:

- Experienced in the use of specialist stock management/EPOS systems.
- A confident salesperson with strong commercial awareness.
- An engaging and approachable communicator with a warmth of spirit.
- A proactive and focused individual with a strong work ethic.
- A flexible team player who embraces change and is determined to raise the bar of excellence.

### *What will you be doing?*

- Maximising sales for The Scotch Whisky Experience by assisting our stock managers to ensure we have plentiful stock of all products available to our visitors.
- Taking in deliveries and restocking the shop daily.
- Accurately using our IT software, including EPOS and stock management systems
- Leading by example ensuring every customer has a memorable experience.
- Collaborating with other departments ensuring the seamless running of our business.
- Championing our culture and values in all aspects of your role.



Contract	full time, 36.25 hours per week
Hours	rota based, includes evenings & weekends
Salary	from £23,000 dependent on experience



### *What about us?*

Our vision is to make the world fall in love with Scotch whisky. We are a team of friendly and passionate storytellers who inspire, enthuse, educate and impassion our visitors about Scotch whisky in all that we do. Why not have a look around our website, or to get a better feel for our team's enthusiasm, expertise and personality, why not read [our blog](#)?

Our shop advisors and stock team help our customers choose from a fabulous selection of over 470 Scotch whiskies, as well as Scottish books, food and gifts.

### *Interested?*

Do you think you have something to bring to our team? Then we'd love to hear from you. [Tell us why you'd love to join our team!](#)

*We can't wait to meet you!*

