

FULL TIME WHISKY SHOP ADVISOR



Are you cheerful and outgoing? Do you find it easy to approach and talk to people? Do you have a passion for driving sales? Are you enthusiastic about creating lasting memories by providing the best service you can? If this sounds like you, then you could be our next Whisky Shop Advisor!

Location: 354 Castlehill, The Royal Mile, EH1 2NE
Pay: Starting rate of £9.00 per hour, increasing to £9.27 with experience
Hours: **Permanent** 36.25 hours per week
 Includes evening and weekend work

You will already be:

- A determined people pleaser who will go the extra mile for every customer
- Confident in approaching and chatting to people from around the world
- A clear and engaging communicator with excellent sales skills
- Inquisitive, a keen learner and happy to find the answer to any question
- Flexible in your approach and able to think on your feet to solve problems

You may have worked in specialist retail before or perhaps you speak another language, but this isn't essential if you have the enthusiasm and personality we're looking for.

The role will require you to:

- Approach and provide a genuine warm welcome to every customer
- Demonstrate a passion for and a knowledge of our products
- Help customers find their ideal whisky by asking questions and listening carefully
- Sell and gift-wrap products at till points whilst engaging with customers
- Help with deliveries and ensure our products are well-stocked and are displayed neatly and clearly on the shelves
- Work through daily tasks in conjunction with the rest of our retail team
- Assist with general housekeeping before opening and after closing
- Act as an ambassador for Scotch whisky, Edinburgh, and Scotland as a whole

In turn, we will develop you through regular coaching and training, and encourage you to gain the skills required to reach Senior Whisky Shop Advisor level.



We are a five-star visitor attraction in the heart of Edinburgh and our vision is to make the world fall in love with Scotch whisky.

Our stunning specialist whisky shop sells over 477 different Scotch whiskies in addition to a wide selection of other Scottish products.

We'd love for you to look around our website and find out more about us. You could even have a look at our [team blog](#) which covers whisky, things to do in Edinburgh and a peek behind the scenes here at the Scotch Whisky Experience!

If you're ready to apply, then let us know why you would love to work for us and show us how you have the skills and experience necessary, by sending us your covering letter and CV to jobs@scotchwhiskyexperience.co.uk Don't forget to let us know where you saw the job advertised.

We can't wait to hear from you!