



Job Title: Part-Time Housekeeper
District: City Centre, Edinburgh, Midlothian
Wage: £8.32 per hour + benefits
Hours: 15 Hours a week (3 hours per day, **morning work**) 5 out of 7 days
Duration: Part-time, permanent

The Scotch Whisky Experience

The Scotch Whisky Experience sits at the top of Edinburgh's famous Royal Mile, next door to Edinburgh Castle. We're on a mission to make the world fall in love with Scotch whisky, and in 2018 we're celebrating our 30th anniversary. We welcome around 380,000 visitors through our doors each year, 80% of whom are international, and we are dedicated to providing them with the highest levels of 5-star customer service.

We're incredibly proud of our team's extensive knowledge of the city of Edinburgh and Scotland as a whole: they're always ready to answer questions and give recommendations to visitors on where to go and what to do in this beautiful country. Many of the team are also regular contributors to our blog, which covers whisky, things to do in Edinburgh, and a peek behind the scenes here at the Experience.

Our housekeeping team are pro-active, friendly and efficient. If you are someone with a dedication to achieving the highest standards of work and providing excellent customer service then we would like to meet you.

The Role

The successful candidate will take on responsibility for cleaning all designated areas of the business which includes offices, private meeting rooms, restrooms and public areas. The role will involve:

- Maintaining high levels of cleanliness and hygiene throughout the attraction
- Communicating with colleagues within the housekeeping team and across departments
- Working under your own initiative to complete tasks in a timely manner
- Working through daily tasks and ensuring they are carried out to our 5-star standard
- Engaging with customers and providing excellent customer service

Experience of working in a similar role and environment is desirable, but not essential.

Key Skills

The successful candidate should demonstrate a flexible attitude and a commitment to staff training. The role involves working with colleagues and international visitors in all areas, so naturally applicants should also be outgoing and have great communication skills. You should also possess:

- An innate desire to please
- A desire to produce a high standard of work
- An ability to work well both in a team and independently
- A willingness to learn- full training is given to all our employees, although a keen interest and willingness to learn is a necessity
- A flexible attitude- we are open every day of the year with the exception of Christmas day

Applications:

If you think you have the necessary skills, then please email your CV and a cover letter - explaining why you would like to join our team - to jobs@scotchwhiskyexperience.co.uk