

Full-Time Restaurant Assistant | The Scotch Whisky Experience

Location: City Centre, Edinburgh
Wage: Starting rate of **£8.32** per hour + tips
Hours: 40 hours per week (5 days worked from 7) Includes weekend work



The Scotch Whisky Experience:

The Scotch Whisky Experience sits at the top of Edinburgh's famous Royal Mile, next door to Edinburgh Castle. We're on a mission to make the world fall in love with Scotch whisky, and in 2018 we're celebrating our 30th anniversary. We welcome around 380,000 visitors through our doors each year, 80% of whom are international, and we are dedicated to providing them with the highest levels of 5-star customer service.

We're incredibly proud of our team's extensive knowledge of the city of Edinburgh and Scotland as a whole: they're always ready to answer questions and give recommendations to visitors on where to go and what to do in this beautiful country. Many of the team are also regular contributors to our blog, which covers whisky, things to do in Edinburgh, and a peek behind the scenes here at the Experience.

The Role:

We are currently seeking a pro-active and enthusiastic **Full-Time Restaurant Assistant** to join our vibrant Amber Restaurant team. Our Amber Restaurant provides sumptuous modern Scottish cuisine in a stylish casual-dining environment. Our service team are friendly, efficient and knowledgeable, so if you are someone who finds it easy to talk to people and have a real passion for creating memories, then we would like to meet you.

This is an excellent opportunity to expand your knowledge in various areas as the **Full-Time Restaurant Assistant** position is highly varied. The role will involve:

- Approaching and engaging with customers
- Recommending products and taking customer orders
- Preparing drinks and serving food
- Recommending and serving whiskies at our Whisky Bar
- Handling cash and serving customers at till-points
- Maintaining high standards of cleanliness, working through daily tasks and ensuring they are carried out to our 5 star standard
- Ensuring customers have a memorable experience
- Promoting Amber's cuisine and selection of Scotch whiskies, as well as Edinburgh and Scotland as a whole

Key Skills:

You will be working with international visitors in all areas, so naturally applicants should be outgoing and have excellent communication skills. You should also possess:

- An innate desire to please
- An ability to remain calm and collected during very busy periods
- An ability to work well in a team
- A willingness to learn - Scotch whisky knowledge is not a prerequisite as full training is given to all our employees, although a keen interest and willingness to learn about the subject is a necessity
- A flexible attitude - we are open every day of the year with the exception of Christmas day

Knowledge of a **foreign language** would be an advantage and waiting experience in a **busy restaurant environment** is **essential**.

Applications:

If you think you have the necessary skills, then please email your CV and a cover letter - explaining why you would like to join our team - to jobs@scotchwhiskyexperience.co.uk at The Scotch Whisky Experience. Please ensure you include the subject line 'Full-Time Restaurant Assistant'.